Discrete Event Systems
Exercise Sheet 7

1   Gloriabar

Every day, 540 students, professors and other personnel of ETH go to the Gloriabar for a *delicious* lunch between 11:45 and 13:15. There is only one queue, and the cashier needs on average 9 s to serve a person. Model this situation with an unbounded waiting queue. Assume that the mean interarrival and service times are exponentially distributed and further that we do not model the process in which a customer gets his food.

a) Compute the expected waiting time until a student reaches the cashier and the expected time until she has paid for the food.

b) Compute the expected length of the queue (without the person who is being served).

c) What should be the service time such that the time until a student has paid for her menu is cut in half?

2   Beachvolleyball

The PhD students of the Distributed Computing Group want to participate in a Beachvolleyball tournament. Unfortunately, each DISCO member gets lazy sporadically and takes a break from the team. Assume that the whole DISCO team consists of n players. Further, assume that the time until a team member gets lazy is exponentially distributed with parameter μ (independently of the state of the other players). On the other hand, the time until a lazy member becomes ready to play and rejoins the team is exponentially distributed with parameter λ.

a) Model the situation as a birth-and-death Markov process where the states denote the number of players that are not lazy.

b) Derive a formula for the probability that exactly i players are not lazy, independent of π_0.
Hint:
$$\sum_{i=0}^{n} \binom{n}{i} \cdot x^i = (1+x)^n$$

c) (i) Assume that the DISCO team has $n = 5$ players, and that $\lambda^{-1} = 9$ weeks and $\mu^{-1} = 3$ weeks. Calculate the probability that the DISCO team cannot participate at the tournament. (At least two players are required for participation.)

   (ii) How does this probability change if the number of players stays the same, but now $\lambda^{-1} = 4$ weeks and $\mu^{-1} = 2$ weeks?

   (iii) For M/M/1 queues, a stationary distribution only exists if ρ is smaller than 1. Why doesn't this hold for this example?

3 Theory of Ice Cream Vending

Apart from their job as PhD students, Béni and Diana sell ice cream to further improve their financial situation. In order to serve one customer, each of them needs an amount of time which is exponentially distributed with parameter μ. There is one line of customers in front of their shop, and new customers arrive with a rate λ. Under which conditions is there an equilibrium for this system? And what is the probability that there is no customer in the system (in the steady state)?